## **Community Trigger**

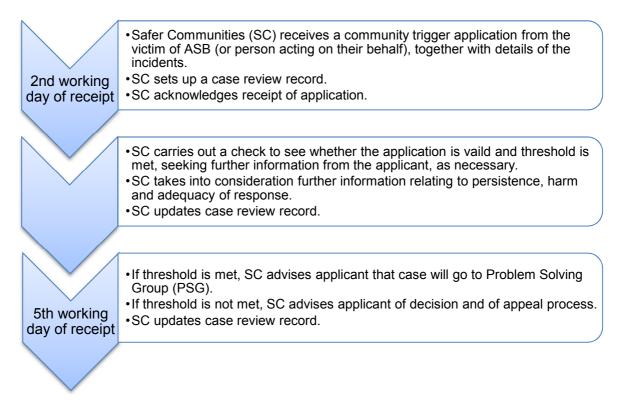
The Community Trigger gives victims and communities the right to request a review of their case and bring agencies together to take a joined up, problem solving approach to find a solution.

An application under the community trigger procedure can be made when three qualifying complaints of anti-social behaviour (ASB) have been made within a six months period, and the victim feels that the relevant agencies have made no or inadequate response. This is called the threshold.

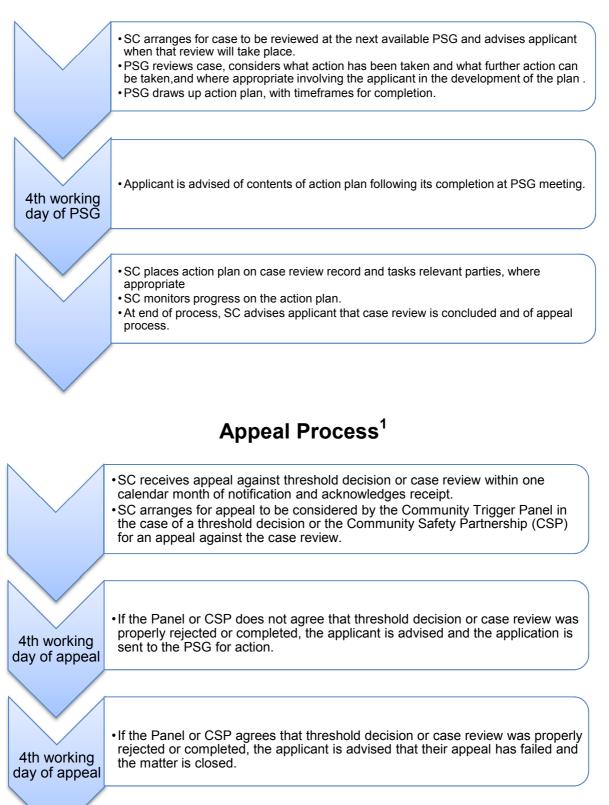
A qualifying complaint is one where:

- **The complaint of ASB has been reported within one month of it taking place; and**
- **The application is made within six months of the original report of ASB.**

## **Initial Process**



## **Review Process**



<sup>&</sup>lt;sup>1</sup> Assuming PCC is not involved in the appeal process.